

Minutes of Board Meeting
May 10, 2017
10:00 a.m.
Conference Call

Present

David Connell, Chairman
Jeff Wigington
Hubert Parker
Jeff Markey
Jim Cole
Rachel Little
Wallace Coopwood
Britt Fleck

Not Present

Bob Pierce

Also, attending the meeting from the Attorney General's Office was Amy Radley and the DDS Executive Staff.

Establish Quorum/Call to Order

Chairman David Connell confirmed the presence of a quorum and called the meeting to order at 10:00 a.m.

Approval of Minutes

Chairman Connell called for a motion to approve the minutes from the April 12, 2017 Board meeting. A motion was made by Wallace Coopwood to approve the regular meeting minutes as presented; Jim Cole seconded the motion with unanimous approval by the remaining Board members.

Commissioner's Report

Commissioner Moore thanked the Chairman for his recognition of the DDS staff. He expressed that he could not be more thankful to them, especially with this week being public employee recognition week. The Commissioner then welcomed our newest board member, Britt Fleck. The Commissioner went on to tell the Board about public employee appreciation week activities at DDS.

- An Appreciation Cookout was held at Headquarters on Monday, May 8th sponsored by Justice Federal Credit Union and Board Member Jeff Markey of the Coca-Cola Company.
- Theme Days statewide were:
 - Monday – Super Hero Day
 - Tuesday – Team Jersey Day
 - Wednesday – Bowtie Day
 - Thursday – Throwback Thursday 50's Day
 - Friday – Nerd Day
 - Saturday – Super Hero for CSCs

- **Division activities:**
 - PMO on Monday sponsored a Karaoke & Rock, Paper, Scissors Tournament
 - Plus, many others statewide

Commissioner Moore provided and updated the Board on DDS division accomplishments. He highlighted the following:

Governmental Affairs & Communications

- Hosted TLC Reality Show 7 Little Johnstons' filming Road Test for daughter in Locust Grove; Hosted Bravo Reality TV Show Don't Be Tardy for filming of 15-year-old star testing for learner's license in Cumming; Provided research for 11 Alive Interview for Jailed Drivers for Rebecca Lindstrom interview. The 7 Little Johnstons' show aired last night on TLC.

Commissioner Moore informed the Board about the Executive Retreat hosted off-site on April 26th. At the retreat, the Core Values were finalized after statewide employee feedback. The new Core Values are:

- **Trusted Service**
 - **Ethical Actions**
 - **Accountable to All**
 - **Motivated to Excellence**
- #OneTeamOneMission**

The Commissioner released the new DDS Core Values to DDS employees on Facebook Live and it had 684 same day views.

The Commissioner updated the Board on attending the joint Board Meeting of the Department of Corrections (DOC) and the Department of Public Safety at the request of DOC Board Member Wayne Dasher. He also expressed his gratitude for attending the Law Enforcement Appreciation BBQ in Glennville. Also attending were Deputy Commissioner Rich, OIS Director Miller, OIS Deputy Director Taylor, Gov. Affairs Director Mitchell, Field OPS Director Sneed and HR Director Moore.

Commissioner Moore updated the Board on facilities.

- **Rome CSC CDL Pad Update:**
 - We are moving forward with the CDL pad and a MOU with Floyd County.
 - He expressed his thanks to Deputy Commissioner Ricky Rich, our CFO Bob Griffin, Deputy Director of Regulatory Compliance, Tommy Grant and Assistant General Counsel, Mindy Park. They worked very hard establishing an MOU that is now signed.
 - We are over booked in the Dalton area and this site should help us reduce our wait times in there for CDL testing.

- Sandy Springs CSC Update:
 - Demolition has begun. This location is moving slightly north from Sandy Springs to Alpharetta.
 - We will report back in the coming months on our progress.

Commissioner Moore concluded his report highlighting the great work of our field team. We served 330,229 customers in the month of April. He expressed that he has not found, but will continue to search, a service level goal as high as April. The average statewide wait-time was 8:14 minutes with 98.2 percent of our customer served in 30 minutes or less. He stated our field staff is simply knocking it out of the park. Also, he stated he could not be more proud of what Cynthia Sneed and Pierre Miles are doing with that team and HR for making sure we have the right staff in place.

Rules for Final Approval

Angelique McClendon, General Counsel, presented the following rules:

375-5-1-.24 Driver Improvement Gratuities

375-5-6-.32 DUI Gratuities

Jeff Markey motioned to approve the final rules for adoption; Rachel Little seconded the motion with unanimous approval by the remaining Board members.

Citizen Waivers

Wilma Spencer Davis – She is seeking a Georgia ID in the name of Wilma Spencer Davis. She currently has an expired Georgia ID. She was born in Georgia. She has her birth certificate, her child’s birth certificate, Military Card, marriage license, expired Georgia Driver’s License, Medicare card, form 1099 and a Numident.

Hubert Parker motioned to approve the waiver; Wallace Coopwood seconded the motion with unanimous approval by the remaining Board members.

Debra Ann Graham – She is seeking a driver’s license in the name of Debra Ann Graham. She is 63 years old. She was born in Japan. Her father and mother are US citizens. She has her mother’s birth certificate, her statistical records and her parents’ marriage license. She also has her father’s DD214 and his death certificate.

Jim Cole motioned to approve the waiver; Jeff Wigington seconded the motion with unanimous approval by the remaining Board members.

Henrietta Myers – She is seeking a driver’s license in the name of Henrietta Adrienne Myers. She is 58 years old. She has a copy of her birth certificate, her son and daughter’s birth registration, her mother and sister’s birth certificate, marriage certificate, Connecticut Driver’s license, residency bill and S/S.

Wallace Coopwood motioned to approve the waiver; Jeff Markey seconded the motion with unanimous approval by the remaining Board members.

Beverly Nebergall – She is seeking a Georgia ID in the name of Beverly Rae Nebergall. She is 85 years old. She has her child's birth certificate, Voter registration, Medicare card and document, Florida driver's license, auto insurance and document, death certificate of her husband, ward residence and guardianship adult ward, S/S, bank bill, disabled parking affidavit, Military ID and Numident request.

Rachel Little motioned to approve the waiver; Wallace Coopwood seconded the motion with unanimous approval by the remaining Board members.

Julia Smith – She is seeking a Georgia ID in the name of Julia Eunice Smith. She is 87 years old. She has a birth certificate, marriage certificate, 1040 tax return, Florida driver's license, bank statement and her husband's death certificate.

Wallace Coopwood motioned to approve the waiver; Jeff Wigington seconded the motion with unanimous approval by the remaining Board members.

Carolyn Stubbart – She is seeking a Georgia ID in the name of Carolyn Maurene Stubbart. She is 69 years old. She has a birth certificate, school records, marriage certificate, child's birth certificate, marriage certificates, guardianship papers and S/S.

Jeff Markey motioned to approve the waiver; Hubert Parker seconded the motion with unanimous approval by the remaining Board members.

New or Old Business

The next Board meeting will be June 14, 2017.

Adjournment

There was no further business to discuss; Chairman David Connell called a motion to adjourn. A motion was made by Wallace Coopwood and seconded by Rachel Little with unanimous approval by the Board.

Respectfully Submitted,

Jeff Wigington