



# Georgia Department of Driver Services

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Brian P. Kemp  
Governor

Spencer R. Moore  
Commissioner

March 30, 2020

To: Georgia Judges and Court Staff  
From: Angelique B. McClendon, General Counsel  
RE: DDS COVID-19 Updates

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We hope that everyone is doing their best to remain safe and we appreciate your partnership during this time. We consider all Georgia Courts to be critical partners in our business operations. Thus, we wanted to communicate operational changes at DDS due to COVID-19. On March 14, 2020 Governor Brian Kemp declared a Public Health State of Emergency due to the spread of COVID-19. We have made the following operational changes to safeguard our employees and customers while continuing our commitment to customer service:

- DDS remains open for non Customer-Facing services. Our online services, DDS 2 GO mobile app, and other services that require headquarters staff are operating.
- Customer-Facing Service Centers across the State of Georgia are open and serving customers by appointment for all driver services. Online services is still recommended for renewals, replacements, and most reinstatements.
- **All courts should continue to send in reportable offense to DDS** as DDS processing is still processing records during this time. We acknowledge that court staff is limited, and the number of records sent to us during this time will be lower than usual.
- **Expiration date extensions:**
  - Please see our website for more detailed information: [COVID-19 License Extensions](#)
  - All GA driver's licenses and ID cards with an expiration date from March 14, 2020 through June 30, 2020, will receive a 120-day extension.
  - These card holders have had a new credential mailed to them. Notices have been mailed to affected customers informing them of the extension.
  - Eligible credential types to be extended include: ID cards, commercial and non-commercial licenses, limited permits, driving permits, and licenses and IDs for noncitizens who currently hold a valid credential.
  - Medical Certifications and Commercial Driver License (CDL) endorsements have been extended along with the CDL licenses.

- **FTA Suspensions:** We recognize that customers with pending FTA suspensions cannot resolve their FTA with the court since courts are closed or offering limited services during this time. These suspensions will be delayed for an additional 60 days. Customers should check their driving history through online services for details about their suspension and download DDS 2 Go Mobile App to receive mobile notifications of changes to their driving history. Many courts are holding hearings and serving people, so please check the appropriate court for more information.
- **ALS Hearings and driving privileges:** Since OSAH has suspended ALS hearings, we will extend the 45-day temporary driving permit issued with the 1205 for 90 days. This will keep the driving privileges of such drivers valid until normal operations are resumed. Please keep in mind that DDS Records Management is still processing hearing requests during this time. Drivers will also have 120 days from the date of the 1205 to request a hearing.
- **Requesting Ignition Interlock Limited Driving Permits:** An appointment for an ignition interlock limited driving permit can be made online.
- **Road Tests:** If a customer requires a road test they can schedule a road test online at [dds.georgia.gov](https://dds.georgia.gov).

To reiterate, DDS will continue processing all eligible transactions through our online services and Mobile App functionality.

- **Reinstatements** can be processed through our online services or the DDS 2 Go App
- **Replacement licenses** can be ordered through our online services or the DDS 2 Go App
- **Driver's History and reinstatement eligibility** can be accessed through online services or DDS 2 Go App
- **License Status** can be checked online at [online.dds.ga.gov/dlstatus](https://online.dds.ga.gov/dlstatus) or by phone at (404) 657-9300

Please continue to check our website for updates and look for more direct updates from DDS. Customers are encouraged to use DDS online services and DDS 2 Go mobile app. The mobile app will give drivers notifications of changes to their driving privileges. It is very important for our customers to monitor their driving suspensions during this time.

For updates (click on link): [DDS COVID-19 Information](#)

Click the link below to download DDS 2 GO!



Google Play



Apple App Store